

Sometimes after installing the CMS software, the camera image in live view and playback may not occupy the full window (**Figure 1**).



Figure 1

This issue is caused by the Windows desktop icon and text size being set to any other value but **SMALLER** (**Figure 2**).

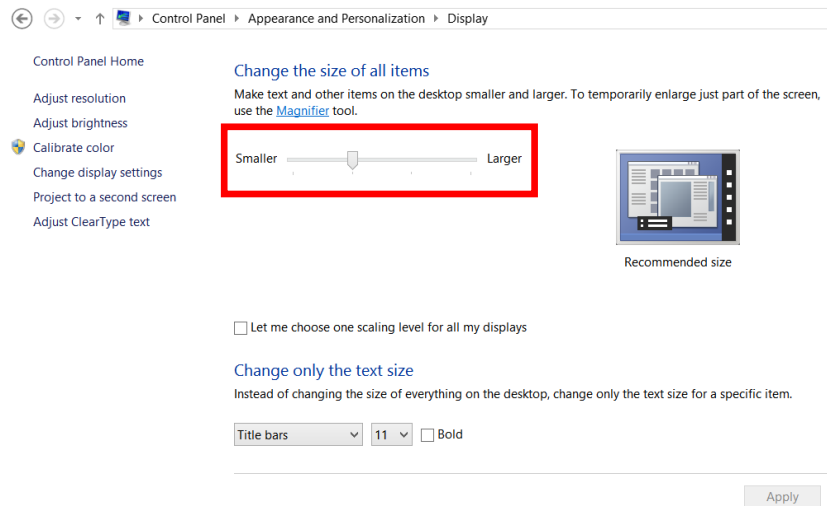


Figure 2

TECHNICAL BULLETIN

To fix this issue, and make the image take up the full area of the grid box:

1. Close the software first.
2. Find the MultimediaComm.dll file in the CMS folder.
C:\Program Files\CMS Station\CMS\CMS Client\RunInWin32
3. Copy the file back in upper level and replace the exist one.
C:\Program Files\CMS Station\CMS\CMS Client
4. Re-open the software, the issue will be fixed.



Figure 3